

CM Inquiry Report.

First Meeting was held on December 3, 2009 at 5 PM, minutes attached at (F/A), second meeting today at 11 AM, participated by:

Nazar Muhammad Chohan (Convener)

Dr. Asad Ashraf (MPA)

Dr. Mushtaque Ahmed Salariya

Mr. Aqeel Malik (Father of the Deceased)

Mrs Munaza Aqeel (Mother of the Deceased)

Dr. Waheed Imran (Incharge CMO/Emergency, Doctors Hospital)

Dr. Harun Rasool (Senior Registrar Cardiology, Doctors Hospital)

Syed Zia ul Hassan Bukhari (General Manager, Doctors Hospital)

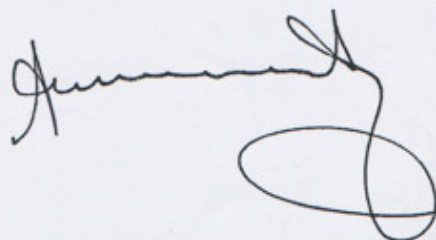

Dr. Faiza Asghar (Managing Director, Doctors Hospital)

As to the following issues, statement of the parents and the hospital management was recorded, copies at (F/B)

1. Whether the particular Hospital had the capacity in terms of human resource and equipment to handle such cases/emergencies?
2. Whether there are any Standard Operating Procedures/Internal Regulations in vogue for the smooth and satisfactory delivery of the Health Care problem?
3. The facts pertaining to the above case/Negligence thereof.

At the onset, Committee was presented one report of internal enquiry conducted by the doctors working in the hospital. (F/C), In fact it does not have much significance as they are on the rolls, we know very well that, thousands of patients die every year from preventable errors that occur in hospitals, many physicians today are afraid to come forward to report problems in hospitals out of fear that their careers will be ended by a retaliatory action by the management. Fewer and fewer physicians are willing to risk their career and livelihood to protect patients in hospitals. It is easier and far safer for physicians to simply look the other way and remain silent. Hospital administrators frequently are more concerned about expanding their power and managing the hospital's business operations than improving patient care, and physicians who speak out for quality therein have become targets. So much so one of the Committee members (Dr. Kamran Cheema) spoke on phone to the Convener of the Committee for being favorable to Doctors Hospital management, a shame really.

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Seeing these reports/statements the Committee unanimously feels:

1. Lack of Capacity in the Hospital for treating patients, what to talk of emergencies. A part timer (Dr. Sandeep Kumar) was brought in for night emergency, as per managements written statement before the committee, who gave wrong injection, management still after 4 days of incident doesn't know who placed him in the hospital. Non availability of Ambulance and Ventilators also speaks volumes about insufficiency of crucial equipment required for medical services. They have admitted non availability of qualified staff.
2. Total absence of any regulatory Mechanism/SOPs, from recruitment to check and balance/supervision of staff, to procedures catering to emergencies, like no policy regarding recruitment of locum, staff in emergency not well versed with knowledge of therapeutics, and management themselves admitted before the Committee to a question by the father of deceased 'why a small burn injury become the death scene of my daughter?' by saying 'mismanagement by the doctor, due to lack of experience about the drug Pavulon' is a classic example of fact there are no regulatory mechanisms'. This admission on their part reflects how unprofessionally a so called premier Medical Facility of Lahore is run. Another example, when Committee asked about the action against the doctors complained against, Management manufactured their suspensions and faxed to the Committee, the fakeness of them is obvious from their language and lack of substance..
3. There is no doubt as to massive criminal negligence/handling in the above case due to the following reasons:
  - a) The use of Intra Venus Dormicum 2.5 milligram was not required at all for such small burn.
  - b) Injection Pavulon is used for induction of Anaesthesia for those patients who are to be put on Ventilators during operations; it was criminal to use it in case of a 3 years kid suffering from simple burn. In fact this drug is used for relaxation of respiratory muscles; hence administration of this drug was not at all justified.
4. Absolute fraud/crime, in form of blatant contradictions/tampering of the record, like
  - a) in the inquiry report at F/C Dr. Sandeep Kumar is projectd as Consultant Paedetrician whereas the General manager stated in writing that he was not on our permanent strength rather he was doing/performing duties for the first time. Further the management stated that they still are investigating who asked him to perform duties there, what a height of callousness and naivety on part of the management.
  - b) The record has also been found tampered, on the Emergency History sheet as well as the Hospital Enquiry report patients arrival time is reflected as 0420 hrs, whereas the Drug store sale invoice no. 863773 dtd

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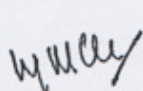
29/11/09 shows the time for purchase of medicine as 0409, this shows the manufacturing of the record/emergency history sheet.

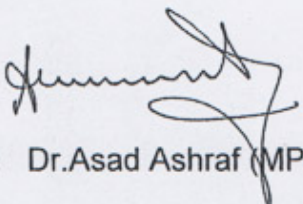
- c) The Patient went in to respiratory arrest and CPR was initiated as per Hospital Enquiry report and the Treatment sheet, whereas the discharge slip of Hospital shows normal departure/discharge of the patient from the hospital with a routine medication, and mentioning diagnosis of 'very small superficial burn on left hand' What a fraud. There was no mention of shifting of the patient to the Children Complex Hospital in the discharge slip.
- d) Further, in order to cover up the crime, after seeing straight ECG line on the monitor and stoppage of respiration, dead body was bundled to another hospital on the car of the deceased's father, without proper chart, shifting notes and accompanying a qualified doctor.

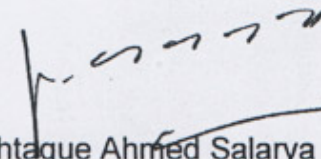
### RECOMMENDATIONS

In view of the above, Committee is of a unanimous opinion that:

1. In the wake of massive fraud, criminal negligence hospital may immediately be stopped from functioning till the time it was fit for catering to medical facilities. It was strange that on finding adulteration in the food served by the restaurant, the particular restaurant is sealed but in case of hospital killing a human no such action is taken.
2. All other private hospitals also may be put to rigorous tests as to Regulations, Quality, and Standards by the Health Department Government of the Punjab, without further delay for the sake of posterity.
3. Immediate devising of regulations, external and internal for the Private/Public Hospitals
4. Criminal case of manslaughter be registered against Dr. Faiza Asghar Managing Director, Doctors hospital for confessing her commissions/omissions in her statements before the Committee, on her hand written note to the committee she stated that hospital has everything in order.

  
Nazar M. Chohan (Convener)

  
Dr. Asad Ashraf (MPA) (Member)

  
Dr. Mushtaque Ahmed Salarya (Member)